

QUICKBOOKS CAN NOT COMMUNICATE WITH THE COMPANY FILE

Sometimes QuickBooks Desktop users face the error **QuickBooks Can't Communicate With The Company File**. It's a server communication error when firewall is blocking incoming/outgoing interaction to the company file. Error occurs when a user trying to open the company file..



CAUSES

- Incorrect Hosting Set up Server
- Outdated QuickBooks Version
- Incorrect DNS setting
- QuickBooks database server manager stops running
- Firewall latest version is not installed

STEPS TO FIX QUICKBOOKS CAN NOT COMMUNICATE WITH THE COMPANY FILE

1 Update QuickBooks

- Go to the Help menu
- Update QuickBooks Desktop
- Update Now tab Get Updates
- Restart QuickBooks
- Install the new release.

2 Add Exceptions to Windows Firewall Ports for QuickBooks

- Go to Start menu >> Enter firewall
- Windows Firewall >> Advanced Settings
- Inbound Rules >> New Rule
- Port >> select Next
- Select Port >> select Next
- Enter the port number >> Next
- Allow the Connection >> Next
- Create a rule, give it a name like QBPorts(year)
- Click on Finish



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