

QuickBooks Crashing

QuickBooks Desktop normally **crashes** or won't open when company file damage or installation file corrupt.

QuickBooks Desktop Crashing Problem While...

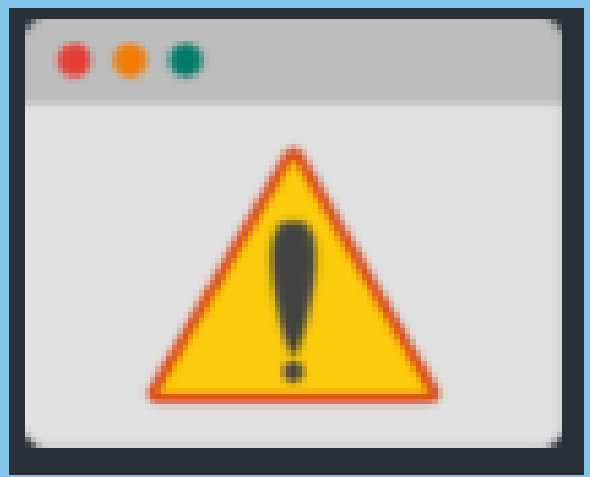
Opening or Sending an Invoices

Opening the company file

After installing an update

Opening report

Sending an email



Causes

QuickBooks Company File is
Damaged

QuickBooks installation file missing
or damaged

Damaged folder where the company
files saved

Damaged or missing QBWUSER.INI
file

Damaged Windows operating
system

Common Steps to Fix QuickBooks Desktop Crashing Issue

Update QuickBooks Software

Go to Help menu



Update QuickBooks Desktop



Update Now tab



Reset Update



Select Get Updates



Restart QuickBooks

Repair QuickBooks Desktop

Open Windows Start menu



Control Panel



Programs & Features



Uninstall a Program



Select QuickBooks



Uninstall/Change



Continue, or Next



Repair, then Next



Finish