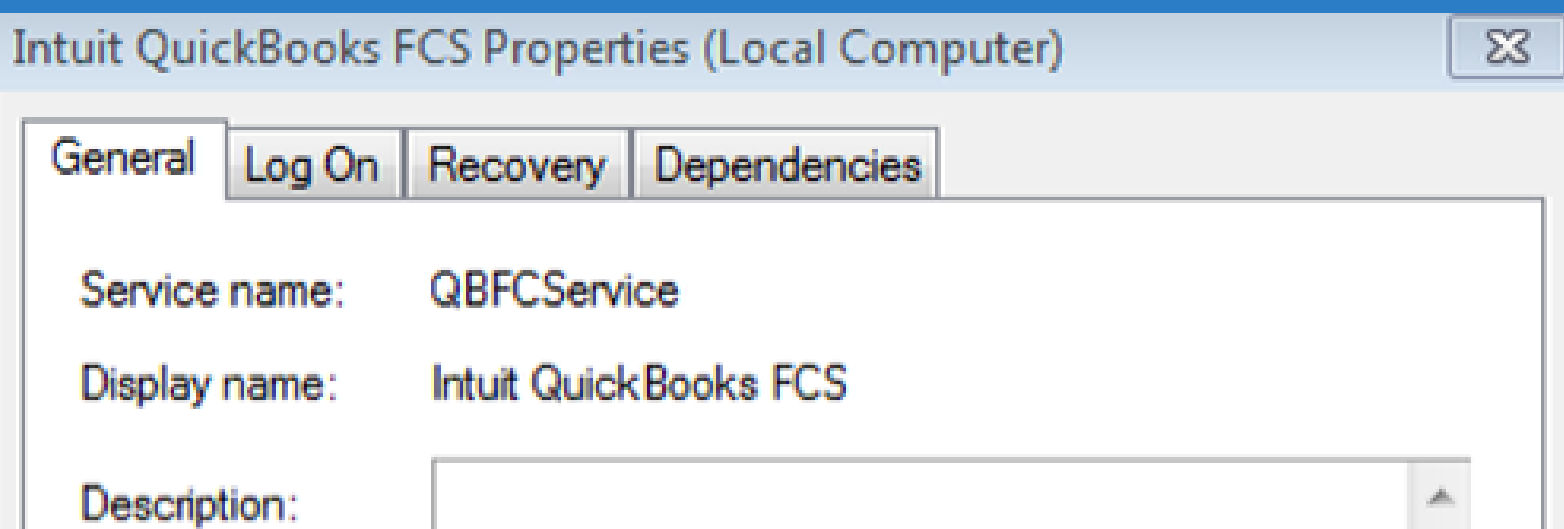


# QuickBooks FCS Service is Damaged

Error 15243 occur when you trying to updating payroll is QuickBooks that evolves when **QuickBooks File Copy Service (FCS)** stops working. "QuickBooks payroll not updated successfully. The **QuickBooks FCS service is damaged**".



## Causes



- QuickBooks File Copy service is not running
- You don't have any active payroll subscription
- Damage in Company File
- User not logged in as an Administrator

## Steps to Fix QuickBooks FCS Service is Damaged

- 1** Verify your Payroll Subscription
  - Go to Employees tab
  - My Payroll Service
  - Account and Billing Information
  - Maintenance Page
  - Validating Payroll Subscription
- 2** Repair QuickBooks File Copy Service
  - Press Windows + R key
  - Type services.msc
  - Click OK
  - Intuit QuickBooks FCS Properties window
  - Manual option for the Startup type
  - Click OK
- 3** Perform Clean Install/Uninstall
- 4** Repair QuickBooks and QuickBooks Desktop Application