

QUICKBOOKS SHIPPING MANAGER NOT WORKING

Shipping manager to process shipments, shipment notifications, labels, and all other documentation. **QuickBooks Shipping Manager** schedule pickups and track packages.



CAUSES



Damaged Shipping Manager database

QBDT can't find current Shipping Manager database

QuickBooks Point of Sale client workstation

Shipping Manager Account Damaged Issue:

1

Delete Shipping Manager Account

- ➔ Go to File, then select Shipping
- ➔ Choose Shipping Options, and select Settings
- ➔ Click on Delete Account

2

Set up New Account Shipping Manager Account

- ➔ Go to File menu
- ➔ Choose Ship UPS Package
- ➔ Enter account information
- ➔ Choose I Agree to terms and conditions
- ➔ Click on Next
- ➔ Configure your printer settings
- ➔ Select Next and Finish